



## Pricing Statement

### Our Pricing Schedule applies:

- to the provision of services to all NDIS participants, except those that are self-managing
- when pricing supports and services, and when processing payment requests

### Marriott Support Services

- adheres to the NDIA Price Guide or any other NDIA pricing arrangements and guidelines / NDIS Terms of Business
- will declare relevant prices to participants before delivering a service including any notice periods or cancellation terms
- understands that participants are not bound to engage our services after prices are declared

Prices charged to participants will not exceed the price level prescribed for that support in the Pricing Guide.

Fees and charges - Regardless if we manage the support, or if it is managed by the NDIA or a third party, no other charges are added to the cost of the support such as:

- credit card surcharges
- any additional fees such as 'gap' fees, late payment fees

Cancellation fees are only chargeable if specifically mentioned in the NDIA Price Guide for that support.

**Payment requests** - We will make payment requests only after supports have been delivered or provided and within a reasonable time (no later than 60 days from the end of the Service Booking).

**Fraudulent claims** - If we make a fraudulent claim, the NDIA retains the right to commence criminal and/or civil proceedings.