

QUALITY POLICY STATEMENT

Our Commitment

Marriott is committed to the development and continual improvement of our Integrated Management System (IMS), according to the principles and requirements of the **NDIS Quality Standards** and **ISO 9001_2015 Quality Management Systems** standards.

As a National Disability Insurance System (NDIS) Approved Provider and a For Purpose organisation, we support adults with disability to reach their full potential and achieve their goals through community-based support services and employment opportunities within three certified social enterprises, each with a unique commercial focus and deliverables in:

- Enviro Services - horticulture, landscape, grounds maintenance.
- Industries - light assembly, Pick'n'Pack, re-work, packing, 3PL, product marketing, bundle wrapping, dry food packaging and bonded warehouse.
- Fresh Start - commercial cleaning, window cleaning, high pressure cleaning, facility and asset maintenance services.

We achieve Quality through:

- Consideration of context of the organisation and aligning the Integrated Management System with the strategic direction of Marriott.
- Satisfying customer and applicable statutory and regulatory requirements.
- Management of the organisation, along with quality objectives and defined responsibilities for their fulfillment.
- Establishing, applying, maintaining and continual improvement of the effectiveness of the Integrated Management System based on ISO 9001:2015.
- Continual enhancement of customers' satisfaction.
- Tracking and applying new technologies and educating employees.
- Careful selection of suppliers.
- Commitment to increase quality of services to exceed customers' expectations.
- Making continuous improvement a part of every day and every job.
- Ensuring that our policies and procedures reflect what we do.
- Understanding how our jobs fit into the overall flow of work at Marriott.
- Continuously upgrading the Integrated Management System in all stages of operations.

Endorsed By: CEO
2023