



CAPABILITIES STATEMENT

COMPANY SNAPSHOT & CONTACT INFORMATION

15a/56 Keys Rd
Cheltenham Vic 3192
Web: www.marriott.org.au
Email: admin@marriott.org.au

Structure:

Company Ltd by Guarantee
ABN 36094426061

Contact:

Linda Vogt, Head of Social
Enterprise Operations
Ph: 03 9947 1115

Edward Boghikian
Chief Operating Officer
Ph: 03 99471119

Registrations: ACNC, ASIC,
ATO (PBI), Labour Hire Auth.

Certifications



Respect

Integrity

Accountability

Safety

ABOUT US

Fresh Start Cleaning meets industry demand for a certified social enterprise with 10 years+ proven professional expertise and a reputation for consistency and high-quality facility maintenance and cleaning services.

We manage small to medium size contracts for various levels of state and local government and corporate clients. When you hire Fresh Start you meet social procurement kpis required under Victorian Procurement regulations and demonstrate corporate commitment to authentic inclusion and social equity outcomes.

We help our customers to achieve effective social impact through the hire of certified social enterprise services that employ and benefit people from a diverse background of disabilities and social disadvantage.

Fresh Start Cleaning services comply with Covid-safe protocols and meet the cleaning needs of the commercial cleaning and facility management sectors. We offer excellence in customer service, commitment to safe work practices, the environment and a continuous improvement approach.

CORE COMPETENCIES

COMMERCIAL OFFICE
CLEANING - GENERAL

COMMERCIAL OFFICE
CLEANING – SPECIFIC
i.e. Touchpoint disinfecting

PRESSURE WASHING
- External and internal
surfaces

WINDOW CLEANING

DIFFERENTIATORS

- ✓ Social procurement solution
- ✓ Rigorous 'Safety first' agenda
- ✓ Provides meaningful work, and inclusive employment to a diverse range of people
- ✓ Carved out a reputation of reliable project delivery over last 10 years in facility management cleaning in social housing and commercial offices.

THE SOCIAL IMPACT

SOCIAL PROCUREMENT

As a certified social enterprise, Fresh Start Cleaning can partner with you to create genuine social value which goes beyond the commercial value of the goods and services you procure from us.



SOCIAL VALUE = financial + impact

Marriott Fresh Start Cleaning earns service contracts through robust procurement processes. We meet your social procurement targets by delivering a service more than equal to that provided by a commercial supplier - with the added value of creating employment options for people who are disadvantaged and marginalised.

TEAMWORK:

Fresh Start Cleaning teams are trained, briefed and equipped to provide market leading services. Through the integration of supported staff within our teams, individual strengths of workers are embraced and outcomes are designed to meet industry standards and customer specific criteria.

DELIVERING SERVICES

We operate a "Do it right the first time" philosophy. Through transparent planning with our customers, we can deliver projects that balance short term objectives with a long term viable service cycle approach

SAFE WORK PRACTICES

Safety of our staff and the community in which they work are paramount. A focus on sustainable work practices which sees everyone having a role in actively seeking safer, smarter and environmentally sensitive solutions

RISK MANAGEMENT STANDARDS

Risk management is crucial, and having accreditation AS/NZS 4801:2001 for safety forms a significant cornerstone to our operations. We show that it is the commitment to our processes to ensure compliance that upholds our standards of operation

OUR PEOPLE

Qualified and industry experienced. Staff receive regular L & D to ensure best practice operations. Regular OH&S training, including "Safe Work Practices", and operational and safety updates occur during weekly toolbox meetings

Mission: To grow our capabilities and navigate possibilities to empower people living with disability to find meaningful work